**Professional Summary**

Dedicated and detail-oriented professional with a diverse background in warehouse operations, customer service, and hospitality. Proven ability to manage inventory, process transactions, and provide exceptional customer experiences. Committed to maintaining high standards and ensuring efficient operations in dynamic environments.

**Experience**

**Amazon,** Windsor, CT

Fulfillment Center Warehouse Associate, 6/2021-8/2024

* Received and organized inventory efficiently
* Prepared customer orders and packed them accurately
* Loaded boxes into trucks for shipment
* Troubleshot operational issues
* Ensured product quality compliance

**Target,** Windsor, CT

Warehouse Worker, 1/2024-9/2024

* Packed, loaded, and shipped items to stores and customers
* Ensured accurate merchandise processing
* Handled freight and inventory safely and efficiently
* Engaged in continuous improvement problem-solving

**Marriott Hotels,** Springfield, MA

Guest Experience Specialist, 8/2019-1/2021

* Managed check-in and check-out processes
* Updated and maintained guest reservations
* Provided information about hotel services and amenities
* Responded to guest inquiries and special requests
* Addressed and resolved guest complaints promptly

**Stop & Shop,** Springfield, MA

Front End Clerk, 6/2018-8/2018

* Greeted customers and provided a friendly shopping experience
* Operated cash registers and processed transactions
* Scanned items accurately and maintained inventory management
* Bagged groceries and assisted customers with their purchases
* Balanced the cash drawer at the start and end of shifts

**Education**

CSDAs Smile Success Center Pre-Job Training for Dental Assistants – Southington, CT

Certificate – December, 2024

**Central High School** – Springfield, MA

Diploma – Expected Completion May, 2025

**BLS Provider Training** – East Hartford, CT

Certificate – July, 2023